

Frequently Asked Questions

1. I sent in a course request form and have not heard anything. Do I need to complete another form?

No. You only need to complete one form. The online advisor will register you and send you a confirmation email. Course request forms are confirmed in the order they are received.

2. The class I need is full and I really need the class for my major. Will you make an exception for me?

Unfortunately, we cannot. Several students may need the class you need as well. Our classes are filled on a first come, first served basis utilizing date and time the course request form was submitted.

3. I need to get into College Physics and I took MATH 142 at Texas A&M. Is this a sufficient prerequisite for this course?

No, MATH 142 does not meet the prerequisite for College Physics at Western Texas College. MATH 142 does not contain any Trigonometry, which is a major component for College Physics.

4. I have emailed and left voicemails trying to find out if I am in a class. Why haven't I heard back from anyone?

During peak registration periods, advisors are busy registering students. As soon as they get to your course registration form, you will receive a confirmation email that you have been registered for the course or an advisor will contact you regarding your prerequisites. We apologize for the delay.

5. I have been accepted, but when I try to add myself to the course I need, it says I have not met the prerequisite even though I have.

Online students are unable to register themselves for courses that require prerequisites. Even if you have met the prerequisite, the system will give you this error. You need to complete the course request form and the online advisor will check your prerequisites to register you for the class.

6. I have been accepted. What is my next step?

You need to log into your my.wtc.edu account and complete the course request form located on the HOME tab under ACADEMIC COUNSELING. Once you complete the course request form, wait for the online advisor to contact you.

7. I received my acceptance email, but when I log into myWTC, I am unable to locate the course request form.

Once you are accepted, myWTC takes about two hours to update. Please give the system time to update before trying to complete the course request form.

8. I am registered for a class, but the class is not available to me on ecampus.
Before the class begins, your instructor will make your class available to you on ecampus. If you have questions about the syllabus or book information before the class is made available to you, you may view the syllabi at <http://www.wtc.edu/syllabus.html>.

9. I plan on registering for an online class. Will the exams have to be proctored?
Yes, most online classes will require you to take proctored exams. Most of the time, you will be able to use an online proctoring service, or you may take your exams at an approved testing center. Contact your instructor for specific test and proctor information.